

CHICS Price List 2025

We are happy to provide a free demonstrations of our software.
You can trial each module (without restrictions) for three months at just £100 per module.
Alternatively you can download a free sample trial from our website.

Please note, our pricing is per organisation rather than per workstation,
ensuring you only pay for the product and services without added sales commissions.
Moreover, every new system includes a complimentary half-day training session.



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CHICS X, pronounced Ten, is our newest release software designed for seamless integration within both office environments and the Cloud. It empowers managers, housing officers and contractors while able to keep tenants in touch with texting services. CHICS X is user-friendly and constantly improving through user feedback to ensure it evolves alongside your needs.

Rents

For larger co-ops to medium sized associations. Benefits and extended management/finance facilities for special projects. CHICS X can be configured to handle the most demanding ledger requirements with ease. Flexible reporting options. Integrates with Windows spreadsheets and word processors.

Maintenance

A complete repairs system with full reporting and analysis. Property database gives instant access to As Built records and all property management aspects. Inventory, repair satisfaction fully customisable as you want.

Tenants/Waiting List/Contacts

Waiting list, tenant and contact information. This detail is totally customisable - eg Housing status and need (points), allocations, confidential data, membership, shares.

Stock condition / Asset management

Planned maintenance and improvements - budgets, projections and assets

CHIRP - Chics Internet Resident Portal

Your Residents can check rents and maintenance details and feed back to the office through the web interface.

CHICS Annual Charges: Licence and Support

Very Small	less than 50 units (accounts or properties)
Small	51 to 150 units.
Regular	151 to 250 units
Medium	250 units and over - will be quoted more than the Regular price see guidelines below.. Please contact us for a full written quote.

Annual Licences are payable in advance in April. Quarterly licences are payable with a premium.

	Very Small			Small			Regular			Medium
	Net	VAT	Total	Net	VAT	Total	Net	VAT	Total	
RENT MODULE	£660	£132.08	£792.48	£998	£199.68	£1,198.08	£1,673	£334.67	£2,008.03	*
MAINT/TENANT/ASSET MODULE	£619	£123.76	£742.56	£998	£199.68	£1,198.08	£1,367	£273.31	£1,639.87	*
INTEGRATED - 2 MODULES	£1,047	£209.46	£1,256.74	£1,757	£351.31	£2,107.87	£2,417	£483.39	£2,900.35	*
INTEGRATED - 3 MODULES	£1,373	£274.56	£1,647.36	£2,063	£412.67	£2,476.03	£2,960	£591.97	£3,551.81	*
CxTRAS										
Communications	£109	£21.84	£131.04	£218	£43.68	£262.08	£328	£65.52	£393.12	
Inventory	£109	£21.84	£131.04	£218	£43.68	£262.08	£328	£65.52	£393.12	
Custom Fields	£109	£21.84	£131.04	£218	£43.68	£262.08	£328	£65.52	£393.12	
Resident Portal **	£328	£65.52	£393.12	£437	£87.36	£524.16	£546	£109.20	£655.20	

**** Resident Portal** £109 +vat initial set up fee.

Cloud Services £104 setup and monthly around £41.08 per month (for two concurrent users).
For more than two concurrent users: £52.50 for the first 3 extra users. Beyond this, each additional 5 users cost: £52.50

Updates only We may be able to arrange special rates for this - please ring
Remote Support We will provide a quote for this depending on IT circumstances

* Medium sized organisations will be quoted £2.08 (excl vat) per unit over 250 units, plus the Regular Support - separate quotes may be provided according to circumstance.

Annual Licences are payable in advance in April. Quarterly licences are payable with a premium.

Charges are notified annually with increases in line with RPI

We understand that rent collection costs should not be excessive, and are always happy to discuss your particular circumstances.

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CHICS Consultancy & Visits

For more persistent issues, a backup may need to be emailed to our office, or, in urgent cases, a site visit can be arranged.

Consultation work, site visits or extensive advice on problems not directly associated with a program fault, are liable to charges.

Standard Rate - Consultation: custom work; advice. Per hour	£112 (+ vat)
Priority Rate - work required within two weeks. Per hour	£170 (+ vat)
Site Visits (support) Per hour	£153 (+ vat)
Callout fee on visits/cancellation fee	£38 (+ vat)

For users not in the support scheme:

£197.60	per incident for each advice request.
£197.60	per hour for ongoing support beyond the initial request.
£197.60	per hour for in person training.
Prices exclude VAT.	

Changes can be made to systems, or individual reports provided to suit individual organisations
Estimates provided on request.

CHICS Training

Our training programmes are designed to be flexible and adaptable, ensuring they align perfectly with your organisation's needs and working procedures. With over 20 years of combined experience in software development and housing management, our team offers comprehensive training that not only covers our user-friendly software but also essential housing management practices. Our goal is to integrate our solutions seamlessly into your existing workflows, enhancing the efficiency and effectiveness of your operations.

We typically train up to 4 people per session. If you have a larger group requiring training, please contact us to discuss pricing and logistics for customized sessions tailored to your specific needs.

Please note - callout fee applies to any visit, and is non-refundable in the event of a cancellation.

	Net	VAT	Total
Hourly training rate:	£142.48	£28.50	£170.98
For users not in the support scheme			
Hourly training rate:	Net	VAT	Total
	£197.60	£39.52	£237.12

Other Services

Computer Hardware Help - Computer systems need regular checking to ensure efficient, reliable operation. While we don't undertake this work specifically ourselves, we may be able to help by putting you in touch with someone who has been recommended by another CHICS user - please phone - or see website on www.chics.co.uk.

Hardware or Software Advice - We are pleased to give informal advice down the phone concerning any ideas you may have. In the case of new computers, formal advice is recommended. Remember, it is very easy to buy equipment which is overpriced for what you need.

All our charges are subject to review each year.

April 2025