

CHICS Price List 2024



Chics,
17 Loretto Road,
Axminster,
Devon. EX13 5BX
01277 424427

****** We are always happy to give a free demonstration ******
All CHICS software is available on a 3 month trial
for just £100 each module. Free Sample Trial from our website.

****** Our prices are per organisation - not per workstation ******
****** You pay for our product and services - not for sales commissions ******
****** All new systems automatically qualify for a half day free training. ******

CHICS X (please say Ten) is our next generation software, ready to go in your office and in the Cloud.
 It can go outside with your managers and contractors, and will help your tenants keep in touch with texting services.

Rents

For larger co-ops to medium sized associations. Benefits and extended management/finance facilities for special projects.
 The all new Cx can be configured to handle the most demanding ledger requirements with ease. Flexible reporting options.
 Integrates with Windows spreadsheets and word processors.

Maintenance

A complete repairs system with full reporting and analysis.
 Property database gives instant access to As Built records and all property management aspects.
 Inventory, repair satisfaction fully customisable as you want.

Tenants/Waiting List/Contacts

Waiting list, tenant and contact information.
 This detail is totally customisable - eg Housing status and need (points), allocations, confidential data, membership, shares.

Stock condition / Asset management

Planned maintenance and improvements - budgets, projections and assets

Chirp - Chics Internet Resident Portal

Your Residents can check rents and maintenance details and feed back to the office through the web interface.

CHICS Annual Charges & Licence/Support Cx&C9

Very Small	less than 50 units (accounts or properties)
Small	51 to 150 units.
Regular	151 to 250 units
Medium	250 units and over - will be quoted more than the Regular price see guidelines below. Please contact us for a full written quote. Annual Licences are payable in advance in April. Quarterly licences are payable with a premium.

	Very Small			Small			Regular			Medium
	Net	VAT	Total	Net	VAT	Total	Net	VAT	Total	
Cx & C9 RENT MODULE	£635	£127.00	£762.00	£960	£192.00	£1,152.00	£1,609	£321.80	£1,930.80	*
Cx & C9 MAINT/TENANT/ ASSET MODULE INTEGRATED - 2 MODULES	£595	£119.00	£714.00	£960	£192.00	£1,152.00	£1,314	£262.80	£1,576.80	*
INTEGRATED - 3 MODULES	£1,007	£201.40	£1,208.40	£1,689	£337.80	£2,026.80	£2,324	£464.80	£2,788.80	*
CxTRAS										
Communications	£105	£21.00	£126.00	£210	£42.00	£252.00	£315	£63.00	£378.00	
Inventory	£105	£21.00	£126.00	£210	£42.00	£252.00	£315	£63.00	£378.00	
Custom Fields	£105	£21.00	£126.00	£210	£42.00	£252.00	£315	£63.00	£378.00	
Resident Portal	£315	£63.00	£378.00	£420	£84.00	£504.00	£525	£105.00	£630.00	Quote
<small>(+ setup about £105)</small>										
Cloud Services	£100 setup and monthly around £39.50 + £6.00 per user (exc vat). Costs vary slightly with services required.									
Updates only	We may be able to arrange special rates for this - please ring									
Remote Support	We will provide a quote for this depending on IT circumstances									

* Medium sized organisations will be quoted - £2.00(excl vat) per unit over 250 units, plus the Regular Support - separate quotes may be provided according to circumstance.
 Annual Licences are payable in advance in April. Quarterly licences are payable with a premium.
 Charges are notified annually with increases taking RPI into account
 We understand that rent collection costs should not be excessive, and are always happy to discuss your particular circumstances.

cont ...

cont ...

CHICS Consultancy & Visits

More intransigent difficulties may require a backup emailed to our office, or in emergencies a site visit arranged.

Consultat Standard Rate - Consultation: custom work; advice. Per hour	£108 (+ vat)
Priority Rate - work required within two weeks. Per hour	£163 (+ vat)
Site Visits / Training. Per hour	£147 (+ vat)
Callout fee on visits/cancellation fee	£37 (+ vat)
CHICS users not in support scheme are charged £190 each advice incident and otherwise £190 p.h. (exc vat)	

**Changes can be made to systems, or individual reports provided to suit individual associations and co-ops.
Estimates provided on request.**

CHICS Training

You can opt for one of our programmed training sessions for up to 5 people or you can have informal training to suit your needs. Please note - callout fee applies to any visit, and is non-refundable in the event of a cancellation.

	Hours	Net	VAT	Total
For New Users				
Rents Program Familiarisation	2.5	£336.00	£67.20	£403.20
Repairs Program Familiarisation	2.5	£336.00	£67.20	£403.20
Tenant/Waiting List Familiarisation	1.5	£200.00	£40.00	£240.00
Advanced Courses				
Mailmerge / Export	2	£273.00	£54.60	£327.60
Repairs Detail	2	£273.00	£54.60	£327.60
Rent Account detail	2	£273.00	£54.60	£327.60
Tenant/Waiting List detail	1	£137.00	£27.40	£164.40
*Stock Condition	1	£137.00	£27.40	£164.40
* by special appointment				
Informal Training	£137 p.h. plus VAT	£137.00	£27.40	£164.40

Misc/Services

Computer Hardware Help - Computer systems need regular checking to ensure efficient, reliable operation. While we don't undertake this work specifically ourselves, we may be able to help by putting you in touch with someone who has been recommended by another CHICS user - please phone - or see website on www.chics.co.uk.

Hardware or Software Advice - We are pleased to give informal advice down the phone concerning any ideas you may have. In the case of new computers, formal advice is recommended. Remember, it is very easy to buy equipment which is overpriced for what you need.

All our charges are subject to review each year.

Apr '24