CHICS Price List 2021

****   We are always happy to give a free demonstration   ****
All CHICS software is available on a 3 month trial
for just £100 each module. Free Sample Trial from our website.
****   Our prices are per organisation - <u>not</u> per workstation   ****
****   You pay for our product and services - <u>not</u> for sales commissions   ****
Your support is free for the first year

CHICS X

CHICS X (please say Ten) is our next generation software, ready to go in your office and in the Cloud.
It can go outside with your managers and contractors, and will help your tenants keep in touch with texting services.
Our new Cx replaces the MS Access based CHICS9. We may be able to still provide a C9 package in special circumstances.
Because Cx offers so much more, we have had to re-think the way the support services are charged.
The extra features don't come for nothing, but we think you will find the small extra well worth it.

Rents
For larger co-ops to medium sized associations. Benefits and extended management/finance facilities for special projects.
The all new Cx can be configured to handle the most demanding ledger requirements with ease. Flexible reporting options.
Integrates with Windows spreadsheets and word processors.

Maintenance
A complete repairs system with full reporting and analysis.
Property database gives instant access to As Built records and all property management aspects.
Inventory, repair satisfaction fully customisable as you want.

Tenants/Waiting List/Contacts
Waiting list, tenant and contact information.
This detail is totally customisable - eg Housing status and need (points), allocations, confidential data, membership, shares.

Integrated
Any combination of more than one module is discounted by 10% of the combined purchase price.

Chirp - Chics Internet Resident Portal
Your Residents can check rents and maintenance details and feed back to the office through the web interface.

****   All new sales automatically qualify for a half day free training.   ****

Pricing Structure & Purchase

Very Small	less than 50 units (accounts or properties)
Small	51 to 150 units.
Regular	151 to 250 units
Medium	250 units and over - will be quoted more than the Regular price see guidelines below.. Please contact us for a full written quote.

With special discounted rates for our smaller clients --

	Very Small			Small			Regular			Medium
	Net	VAT	Total	Net	VAT	Total	Net	VAT	Total	
Rents	£581	£116.20	£697.20	£1,003	£200.60	£1,203.60	£2,767	£553.40	£3,320.40	*
Maintenance	£496	£99.20	£595.20	£876	£175.20	£1,051.20	£2,203	£440.60	£2,643.60	*
Tenants	£496	£99.20	£595.20	£876	£175.20	£1,051.20	£2,142	£428.40	£2,570.40	*
Stock Condition	£496	£99.20	£595.20	£876	£175.20	£1,051.20	£2,142	£428.40	£2,570.40	*

* Medium sized organisations will be quoted - £6.90 per unit over 250 units, plus the Regular price - separate
 - quotes provided according to circumstance.

We understand that rent collection costs should not be excessive, and are always happy to discuss your particular circumstances.

CHICS Prices cont'd

CHICS Annual Charges & Licence/Support Cx&C9   *per organisation*

Support helps you get the most from the package. Software is continually updated with additional features
and reports covering new areas or revised Regulatory requirements.
Charges are notified annually.

	Very Small			Small			Regular			Medium
	Net	VAT	Total	Net	VAT	Total	Net	VAT	Total	
Cx & C9 RENT MODULE	£500	£100.00	£600.00	£795	£159.00	£954.00	£1,330	£266.00	£1,596.00	*
Cx & C9 MAINT/TENANT MODULE	£500	£100.00	£600.00	£795	£159.00	£954.00	£1,085	£217.00	£1,302.00	*
INTEGRATED - 2 MODULES	£830	£166.00	£996.00	£1,390	£278.00	£1,668.00	£1,920	£384.00	£2,304.00	*
INTEGRATED - 3 MODULES	£1,090	£218.00	£1,308.00	£1,630	£326.00	£1,956.00	£2,350	£470.00	£2,820.00	*
CxTRAS										
Communications	£100	£20.00	£120.00	£200	£40.00	£240.00	£300	£60.00	£360.00	
Inventory	£100	£20.00	£120.00	£200	£40.00	£240.00	£300	£60.00	£360.00	
Custom Fields	£100	£20.00	£120.00	£200	£40.00	£240.00	£300	£60.00	£360.00	
Resident Portal (+ setup about £100)	£300	£60.00	£360.00	£400	£80.00	£480.00	£500	£100.00	£600.00	Quote

Cloud Services £100 setup and monthly around £30 + £5 per user (exc vat). Costs vary slightly with services required.

Updates only We may be able to arrange special rates for this - please ring

Remote Support We will provide a quote for this depending on IT circumstances

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* Medium sized organisations will be quoted - £1.90(excl vat) per unit over 250 units, plus the Regular Support - separate quotes may
be provided according to circumstance. **For the first 12 months after installation, advice and necessary updates are free**.
Thereafter licence is payable in advance each April. For Cx, non-support licence options may be available by negotiation.

CHICS Consultancy & Visits
More intransigent difficulties may require a backup emailed to our office, or in emergencies a site visit arranged.

Consultat Standard Rate - Consultation: custom work; advice. Per hour	£90 (+ vat)
Priority Rate - work required within two weeks. Per hour	£125 (+ vat)
Site Visits / Training. Per hour	£120 (+ vat)
Callout fee on visits/cancellation fee	£32 (+ vat)
CHICS users not in support scheme are charged £145 each advice incident and otherwise £145 p.h. (exc vat)	

**Changes can be made to systems, or individual reports provided to suit individual associations and co-ops.
Estimates provided on request.**

CHICS Training

You can opt for one of our programmed training sessions for up to 5 people or you can have informal training to suit your needs.
Please note - callout fee applies to any visit, and is non-refundable in the event of a cancellation.

		Hours	Net	VAT	Total
For New Users	Rents Program Familiarisation	2.5	£295.00	£59.00	£354.00
	Repairs Program Familiarisation	2.5	£295.00	£59.00	£354.00
	Tenant/Waiting List Familiarisation	1.5	£177.00	£35.40	£212.40
Advanced Courses	Mailmerge / Export	2	£240.00	£48.00	£288.00
	Repairs Detail	2	£240.00	£48.00	£288.00
	Rent Account detail	2	£240.00	£48.00	£288.00
	Tenant/Waiting List detail	1	£120.00	£24.00	£144.00
	*Stock Condition	1	£120.00	£24.00	£144.00
	* by special appointment				
	£120 p.h. plus VAT		£120.00	£24.00	£144.00
Informal Training					

Misc/Services

Computer Hardware Help - Computer systems need regular checking to ensure efficient, reliable operation. While we don't undertake
this work specifically ourselves, we may be able to help by putting you in touch with someone who has been recommended by another
CHICS user - please phone - or see website on www.chics.co.uk.
Hardware or Software Advice - We are pleased to give informal advice down the phone concerning any ideas you may have.
In the case of new computers, formal advice is recommended. Remember, it is very easy to buy equipment which is overpriced
for what you need.

All our charges are subject to review each year.   Apr '20